



Remote Learning FAQ

Thank you for all your feedback on how the remote learning provision is going. We really appreciate your views and have made some adaptations based on your feedback.

From our parent survey the queries and suggestions fell into the following categories:

My child is on their device too long with no break in between lessons

- We have reduced lesson times to a maximum of **45 minutes delivery** and a **15 minute task** to ensure that there is a **10 minutes** break between every lesson to accommodate a comfort break, a stretch and time away from the screen.
- From **Week 7** all students will have a dedicated lesson each week in their core subjects where they are **working away from their screen**.
- Core PE lessons are dedicated times for students to have a break, get some exercise and where possible some fresh air.

What are the lesson times so we know when to schedule lunch time and when live teams is taking place?

The structure of the school day (including 15 minutes for break and 30 minutes for lunch) including the break will be:

Tutor Time	Period 1	Period 2	Period 3	Period 4	Period 5
8:35 – 9:00	9:00 – 10:15	10:25 – 11:25	11:35 – 13:05	13:15 – 14:15	14:25 – 15:25

There is too much work and too many assignments

- Teachers will give time in the lesson to complete any work which should be uploaded or submitted at the end of the lesson – we have asked teachers to allow time for this at the end of the lesson delivery.
- There is typically 20 – 40 minutes live teaching followed by time to complete the activity.
- Some lessons are a meet and greet and straight onto the assignment or independent work.
- Any other work that is required will be due in by **Sunday night**.

We do not have a reliable device or we are sharing between children at home.

Please contact curriculumsupport@brookeweston.org if there are any concerns about devices, we will try to support where possible.

My child is experiencing an IT/Tech issue or has an IT query?

Please contact itstudentsupport@brookeweston.org if you are having difficulties accessing Teams or using a laptop from school, we will try to support where possible.



How can we contact the subject teacher?

- Students should try to use teams by asking any questions on the class post page.
- If you need to email, please use the subject and year group email addresses available in our remote learning section [Remote Learning - Brooke Weston Academy](#) such as Year7maths@brookeweston.org.
- Parents can contact Tutors and teachers via email- please remember that most teachers are working from home and not able to make calls to parents.

Can we have a paper version for our child?

Please contact curriculumsupport@brookeweston.org if there are any concerns about this and we will try to support where possible. Brooke Weston Academy's remote education provision is through Teams and other online platforms, so we need to look at how to get your child online in order to effectively education them.

My child has special educational needs – what support will they have?

- Teachers are aware of students in their classes who need extra support and will in the first instance set appropriate work.
- Students who would have had 1-2-1 provision in school are being supported by our Teaching Assistants in their virtual classrooms.
- Our SEND team are in contact with students and parents to support with anything during this difficult time, with emails and phone calls.
- If there are any issues, please contact our SENCO Mrs Annable: aannable@brookeweston.org

What is happening with GCSEs / A levels and what is my Y11 or Y13 child expected to do?

The government has cancelled exams this year and informed schools that teachers will award a Teacher Assessed Grade for each subject. Currently we are still awaiting guidance on what this will look like, but they have suggested that this could be derived from test(s), assessment(s) and/or coursework and have suggested there may be additional tests toward the latter part of the year.

We will keep you updated as soon as we know more, and it is really important that Year 11 and 13 students complete their work and stay focused so they get awarded the best grade possible. We are expecting this next announcement week beginning 22nd February.

I don't know what lesson is scheduled when?

Your child should follow their school timetable which is scheduled on Teams.

Who do we contact if we need help with remote learning?

Contact your child's teacher in the first instance, then their tutor if there is more than one concern.



How can we see what work is being set on Teams and will my child get feedback?

- We have now introduced Satchel One to enable parents to see what assignments students have and when they are due in by.
- The weekly report will indicate to you which assignments have not been submitted.
- Students will receive feedback weekly, and this may be in the format of immediate feedback from online quizzes, whole class feedback on activities or personalised comments on student work.
- Teachers may also adopt approaches in live lessons to provide feedback as students learn.

I have a well-being or welfare query or concern about my child?

- Contact your child's tutor via email
- Contact a member of the Academy's student care team on studentcareteam@brookeweston.org
- Access the many the resources and helplines directories on our Mental Health and Well-being webpage found here: [Mental Health Support - Brooke Weston Academy](#)

Does my child have tutor time every day?

On Mondays all students will watch the whole school assembly, posted in their year group team. They will then have one live tutor time a week on the below days.

Monday	Tuesday	Wednesday	Thursday	Friday
Assembly	Year 7 Tutor time	Year 8 and 9 Tutor time	Year 10 and 11 Tutor time	Year 12 and 13 Tutor time