

Term	Content	Online support
1	<p>R021: Essential values of care for use with individuals in care settings</p> <p>The unit will look at how to communicate effectively and what personal qualities will contribute to the creation of a caring environment when working with individuals in a health, social care and early years setting. The unit will look at the different types of communication, the importance of good communication, the factors that influence effective communication and ways to overcome barriers, and an understanding of the qualities that contribute to effective practical care.</p> <p>LO1- Understand how to support individuals to maintain their rights</p> <ul style="list-style-type: none"> • The rights of individuals • Why it is important to maintain individual rights • How care workers can support individuals to maintain their rights <p>LO2- Understand the importance of the values of care and how they are applied</p> <ul style="list-style-type: none"> • The values of care in health and social care • Where the values of care are applied • How values of care are applied • How the early yeas values of care are applied in settings • The importance of applying he values of care • The effects of people who use services if the values of care are not applied 	
2	<p>R021: Essential values of care for use with individuals in care settings</p> <p>LO3- Understand how legislation impacts on care settings</p> <ul style="list-style-type: none"> • The key aspects of legislations which are relevant to each of the following groups • An overview of the key aspects of legislation • How key legislation impacts on difference contexts <p>LO4- Understand how personal hygiene, safety and security measures protect individuals</p> <ul style="list-style-type: none"> • Personal hygiene • Safety procedures • Safety measures • How individuals are protected 	

<p>3</p>	<p>R021: Essential values of care for use with individuals in care settings</p> <p>Exam will be sat in the first couple of weeks of this term.</p> <p>R022: Communicating and working with individuals in health, social care and early years settings</p> <p>The unit will look at how to communicate effectively and what personal qualities will contribute to the creation of a caring environment when working with individuals in a health, social care and early years setting. The unit will look at the different types of communication, the importance of good communication, the factors that influence effective communication and ways to overcome barriers, and an understanding of the qualities that contribute to effective practical care.</p> <p>LO1- Understand how to communicate effectively</p> <ul style="list-style-type: none"> • Verbal skills • Non-verbal skills • Written • Specialist • Factors positively influencing communication (heating, lighting, noise, room layout and ventilation) • Interpersonal (body language, active listening, relationships and personal space) 	
<p>4</p>	<p>R022: Communicating and working with individuals in health, social care and early years settings</p> <p>LO1- Understand how to communicate effectively</p> <ul style="list-style-type: none"> • Barriers to communication • Ways to overcome barriers <p>LO2- Understand the personal qualities that contribute to effective care</p> <ul style="list-style-type: none"> • Qualities contributing to effective care (patience, understanding, empathy, respect, willingness, sense of humour and cheer) • How the qualities contribute to effective care 	
<p>5</p>	<p>R022: Communicating and working with individuals in health, social care and early years settings</p> <p>LO3- Be able to communicate effectively within a health, social care and early years setting</p> <ul style="list-style-type: none"> • Plan for a group and one-to-one conversation in a health and social care setting • How to communicate in a group and one-to-one conversation • Demonstrate good body language during the group and one-to-one conversation 	