

## Brooke Weston Academy Transport FAQ for August 2020

### 1. How much is the bus transport from August 2020

The bus is £150 for **Term 1** (August – October) per child and the cost will be reviewed termly during 2020/21.

### 2. Can I pay monthly?

The payment is to be made in advance per term.

### 3. Is the amount still £150 for new Year 7 and 12's?

Yes, the amount is the same for all year groups and routes.

### 4. Can I pay by standing order?

No, payments are to be made using WisePay per term.

### 5. Who do I contact for issues or questions about WisePay?

Please email [finance@brookeweston.org](mailto:finance@brookeweston.org) with any queries.

### 6. My child is in Year 11 and hoping to join the BWA 6<sup>th</sup> form in September, can I pay for the bus now?

No, you will need to wait until your child has a formal and confirmed offer post results day.

### 7. What was the price of the bus last year?

The cost of the bus for last academic year was £125 per term.

### 8. Why has the bus price been increased?

A parental survey was conducted to canvas demand for the school buses, due to the decrease in demand from parents, and therefore bus use, the cost has had to increase.

### 9. Does Brooke Weston Academy subsidise the bus cost?

Yes, Brooke Weston Academy does subsidise the buses in order to support parents. The cost of the bus is based on parental demand, and so if less students use the bus it is more expensive. Unfortunately this year we have had a much lower response due to COVID-19, which is why we have had to charge termly and will continue to review it. The cost of the bus is much higher per student than what we are charging and we make no profit from the buses.

### 10. Who do I contact if I have a financial query in regards to payment for the bus?

Please contact [finance@brookeweston.org](mailto:finance@brookeweston.org).

### 11. When will we be notified about the cost and routes for Term 2?

The pricing and routes for Term 2 will be confirmed by week 6 of Term 1, and will be dependent on parental demand.

**12. If I don't pay for the bus in Term 1, can I pay for a place on the bus in Term 2?**

For this academic year, due to the potential fluctuation in price and routes, we are only asking parents to pay in advance for one Term at a time. As a result of this, and depending on the route still continuing and spaces on the required bus, you will be able to pay for a place in Term 2, if you have not done so in the previous Term.

**13. If I signed up for a place on the bus in Term 1, do I need to continue this in Term 2?**

We will communicate with parents regarding the following term by week 6 of Term 1, and will ask parents to confirm their places again. If you no longer need the transport then you can opt out, however parental demand determines the price and routes.

**14. Does my child need to wear a mask on the bus?**

Students may wear face coverings as they will be travelling with students from other year groups, although this is not compulsory. To further support this, we will be designating areas on the bus for different year groups.

**15. When can I pay from?**

Parents or Carers will be able to make payments through WisePay from 15<sup>th</sup> July 2020.

**16. Do I need to re-book a place even though my child had a place before?**

Yes, you will need complete the survey sent out in the bus letter on 08/07/2020 to book a place on the bus.

<https://bit.ly/2C9pA2l>