Password Reset for Parents

Because we take the security of your accounts and data seriously, we have followed industry best practices and enforced a password reset for all user accounts in the WisePay platform.

Click the “Forgotten Password?” link and enter your email address as requested. You will shortly receive an email allowing you to set a new password.

If a parent attempts to log in will be notified their password has been reset and prompted to follow the “Reset Password” link:

When the password reset email is received, follow the link and choose a new password.

We have implemented additional requirements for new passwords and have provided a password strength indicator to help users choose a strong password.

As always we recommend choosing a password unique to WisePay and using password management software to keep credentials secure.